

Order Management System (OMS)

*Simplify Your Business | Enhance Customer Experience
Optimize Operations*



Mobile Application Features

- **Easy Registration & Login** - Quick & hassle-free sign-up process
- **Account Management** - Manage your account & orders effortlessly
- **Menu Browsing & Advanced Search Filters** - Easily find relevant products with advanced search options
- **Customizable Orders & Scheduling** - Tailor your orders as per your preferences & schedule them accordingly
- **Substitute Product Approvals** - Easily approve substitute products in case of unavailability
- **Multiple Payment Options** - Secure payments via cash or card
- **Order History & Tracking** - View your past orders & track ongoing ones in real-time
- **Real-Time Notifications** - Stay updated on your order status (order placed, confirmed, out for delivery, delivered)
- **POS App for Delivery Riders** - Enable delivery personnel with inventory tracking, order tracking and payment collection

OMS Admin Panel Features

- **Product creation & management** – Manage products by category, subcategory. Define units & sizes.
- **Pricing, discount & VAT management** – Control product pricing, manage discounts, and handle VAT.
- **Warehouse & store management** – Create warehouse & stores under warehouse.
- **Inventory management** – Track stock in, stock out, & stock transfers with ease.
- **Analytics dashboard** – Access real-time sales, stock & performance insights.
- **Order management & reconciliation** – Efficiently manage & reconcile all orders.
- **Notifications & advertisements management** – Promote your campaigns to customers through notifications & ads.
- **User & role management** – Easily manage users & assign roles for different access levels.

Problem Statements & Solutions

Customers

Physical visit to the store
Long wait times in crowded stores
Lack of product availability information
Difficulty finding products
Lack of awareness about offers

Shop Owners

Inventory management issues
Handling customer volume during peak hours
Limited customer insights
Payment processing & cash handling
Customer engagement & promotions

